

Revised February 2020

**UNITED STATES PONY  
CLUBS POLICY  
STATEMENT**

**SUBJECT: DISPUTE RESOLUTION POLICY**

**EFFECTIVE DATE: May 17, 2014**

**POLICY NO: 0735**

**REVISED DATE: 02/02/2020**

**I. POLICY STATEMENT AND PHILOSOPHY:**


It is the policy of the Board of Governors to resolve disputes in a fair and expeditious manner, regardless of the roles of the parties involved. In order to provide sound leadership in resolving disputes and complaints between members, volunteers, officers and staff, appropriate procedures are specified in the Dispute Resolution Procedures 0735P.

There shall be no retaliation for utilizing these procedures.

**II. DELEGATION OF AUTHORITY:**

- A. The First Vice President with appropriate Council Vice Presidents shall have the overall responsibility for enforcing this policy.
- B. The President on behalf of the Board of Governors and the Executive Director have oversight of this policy.

**III. ENACTMENT:**

Established:  Date: 02/02/2020  
(Signature of Board President)

Printed Name of Board President: H. Benjamin Duke III